



P.O. Box 144  
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THE OTTERWASH opened in March 2004, with two D & S Super 5000's and four self serve bays. We were proud to be the 3<sup>rd</sup> placement in the US of the new ODYSSEY Soft Touch in November 2005.

As a new operator I did considerable field research to find the best equipment for my site. I believe I found it in D & S equipment. It is my opinion that nothing cleans better, and results in greater customer satisfaction.

The secret weapon of D & S however is Tim Board. As an installer and distributor Tim is phenomenal in both service and follow up. His help and advice has been invaluable in our success. He has a true passion for the wash business. He has become a close friend and a trusted advisor and is truly one of the great assets of the business.

The OTTERWASH is located at 12101 Co. Rd.99 Findlay, Ohio (I-75N, Exit 161). You are invited to stop by and see the quality of his workmanship.

Sincerely,

A handwritten signature in black ink, appearing to read 'Doug Harrold', is written over the word 'Sincerely,'.

Doug Harrold  
THE OTTERWASH

[www.otterwash.com](http://www.otterwash.com)